

**To:** Tharesearch@aol.com[Tharesearch@aol.com]  
**From:** Brian Broderick[broderick@bortz.com]  
**Sent:** Wed 7/13/2011 2:57:47 PM (UTC-06:00)  
**Subject:** any more problem surveys?

Sandi –

I just talked to Jim and we were wondering if there are any other problem surveys you'd like us to try to run down new contact info for. You sent me a list in mid-May that I provided some new info for (see below in yellow) – if you have any more we'll gladly try out best to hunt down some alternative contact info.

Thanks,

Brian

Sandi,

*Here are some new contact numbers to try for the problem surveys you referenced:*

Charter – Ft. Worth, TX = 817-642-7109  
Charter – Asheville, NC = 828-419-0913  
Charter – Angier, NC = 336-921-3110  
Comcast – Pima County (i.e., Tucson) = 520-624-7410 or 520-744-1900  
Comcast – Carmel, NY = 860-505-6248  
PrairieWave Telecom – Viborg, SC = 706-645-3000  
Cox – Springdale Arkansas = 800-822-4433

*We'll try again for the couple we've not yet been able to locate alternate numbers for.*

Hi

*You should be receiving a shipment of another 23 completed surveys today.*

*Below is a list of surveys that we have tried and not been able to find anyone to help us.*

Charter - Ft. Worth TX - 817-298-3600 - No live operator - No Wayne Cramp - On automated directory  
Montgomery Cty, TX

Charter - Warrensburg, MO - 660-826-6520 - No Answer  
Belle Vista, MO - 636-207-7044 - No Live Operator - Directory for Steve Trippe - No Answer

Charter - Hickory, NC - 828-322-2288 - No Live Operator - No Anthony Pope on Directory  
Asheville, NC - 828-209-2200 - Disconnected  
Angier, NC - 919-708-5902 - Disconnected

Comcast - Tucson, AZ - 520-744-2653 - Call Center - Unable to find any help

Comcast - Carmel, NY - 845-531 - 3900 - Continually get "Circuits Busy" recording

PrairieWave Telecom - Viborg, SD - 605-766 - 7793 - Call Center - Unable to find any help

Cox - Springdale Arkansas - 479-273-5644 - Call Center - Unable to find any help

*Let me know if you have any questions*

Thanks,  
Sandi

---

**Brian Broderick**

Senior Vice President

Bortz Media & Sports Group, Inc.  
4582 S. Ulster Street Parkway  
Suite 1340  
Denver, CO 80237

303-563-0105 P (Direct)  
303-893-9902 P (Office)  
303-893-9913 F